City of Harrisonburg
Public Information Office
345 South Main Street
Harrisonburg, Virginia 22801
540-432-8931 FAX 540-432-7778

For Immediate Release January 13, 2014

Contact: Mary-Hope Vass, Public Information Officer

540.432.8931

MaryHope.Vass@HarrisonburgVA.gov

Harrisonburg Community Survey

Harrisonburg, VA – The City of Harrisonburg will soon embark upon a new adventure in asking for and receiving feedback from the community.

Starting this week, 1,200 households will receive notice that they have been randomly selected to participate in a survey to evaluate and provide feedback on a variety of city and community-related services. Responses are completely anonymous and the survey may be completed and returned by mail or participants can take the survey online.

The survey will be conducted by the International City/County Management Association (ICMA) and the National Research Center (NRC).

"We are excited to go through this process and capture the data that will give insight to the services that are provided by the city," said Mary-Hope Vass, Public Information Officer.

Since there are only 1,200 surveys distributed within the community, it is vital for all selected households to fill out and return the survey.

Two surveys will be sent to each household, one will be in English and the other will be translated in to Spanish.

Once the data is collected and evaluated, results will be available to the public.

Questions? Contact the City Manager's Office at 540-432-7701.

Who will notify you if an emergency-related event is happening in Harrisonburg or Rockingham County? Sign up to receive free alerts through the **Harrisonburg and Rockingham County Emergency Alert System** by visiting www.HREmergencyAlert.com.

###